# SERVICE LEVEL AGREEMENTS

	2018/19 - 2020/21			2018/19	
	Catering	Building Cleaning and Caretaking	Grounds maintenance	Education Support Unit	Personnel, Payroll and Legal Support Services
Primary	47/86	47/86	35/86	47/86	47/86
Secondary	9/13	8/13	6/13		13/13
Special					
All Through			0/1	1*/1	1/1

## **Schools' Comments**

# **Catering and Cleaning and Caretaking**

Ensure all staff have received level 1 safeguarding training - allow appropriate training on site - who is responsible for the Child Protection Training (noted in Catering and Caretaking) [x2]

It was decided not to buy the Catering or Grounds Maintenance SLA - The governors will procede to discuss these further after the inspection week on 30.4.18

## **Grounds Maintenance**

Here it is. We should know within the next fortnight if we will be accepting the grounds maintenance service.

Ysgol Bro Plenydd Governors will meet on 23rd May to discuss Service Level Agreements. The Body will accept all items except Grounds Maintenance. Is this of any help to you? Opting out of grounds maintenance

Letter noting that the Grounds Maintenance Service does not meet our needs - therefore cancelling it Cwmni Gwalch Cyf are maintaining grounds 2018-2019

Medwyn's email confirming 23.4.18. Have agreed want Grounds Maintenance in 2018-19

#### General

Unfortunately it is not possible for me to sign the SLAs at this time. The Governing Body has not decided to accept them and there is not a meeting of GB until the end of May. After we have received the draft budget the finance sub-panel will consider if they will recommend accepting the SLA or not. They are not willing to discuss them until the allocation/draft budget has been received.

Ysgol Bro Plenydd Governors will meet on 23rd May to discuss Service Level Agreements. The Body will accept all items except Grounds Maintenance. Is this of any help to you? Opting out of grounds maintenance

As others who have responded .... The governors are keen to discuss (and accept) them first after receiving our draft budget. This will happen next week (week ending 11/5/18)

A governors' meeting is this Wednesday evening, I will have sent them to you before the end of the week.(email 23.4.18)

Unfortunately we are in the same situation as Ysgol Treferthyr. The SLA will be on the agenda of our finance sub-panel after we have received our draft budget

Our GB meeting is being held on 10 May and the SLA will be discussed on that date. We will respond immediately after that.

I would like to complement what Karena (Ysgol Treferthyr) said. We are in the same situation here in Ysgol Syr Hugh Owen as well.

# **Education Support Unit**

\*ESU - interested in the translation element only what would be the cost?